

Lower Aylescott

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Booking:

By email or telephone, to discuss your requirements. We will be pleased to hold the property of your choice for 72 hours pending receipt of your 20% non refundable deposit.

For late bookings we will require a cash payment if we consider that there is not enough time to process your cheque.

We will also require a separate security deposit of £40.00 that will be due for payment along with the balance of your payment, 4 weeks before the commencement of your booking. This will be refunded after the cottage has been checked for any damage or breakages and that the required cleaning of the cottage is not over what would be expected from normal usage.

Cancellation:

If you need to cancel your booking after we have received full payment, we will endeavor to re-let the cottage which will enable us to return your payment less deposit.

Arrival and Departure:

Our cottages are available from 3pm on the day of arrival and must be vacated by 10am on the day of departure.

Responsibility:

It is your responsibility to keep the cottage in good order during your stay and to leave it clean and tidy on your day of departure. Any damage or breakages need to be reported to us as soon as possible and not postponed to your day of departure.

Cots and high chairs:

These are normally available at no extra cost - please let us know of your requirement before arrival. (Cot linen is not supplied).

Dogs:

If it has been agreed with us for you to bring a dog during your stay you are totally responsible for any damage and mess caused by the dog. It is not permissible to leave your dogs alone in the property at any time. No dogs will be allowed in the pool building at any time. It is essential that your dogs are kept under control at all times and are not a nuisance to other residence or to the wildlife at Lower Aylescott. Failure to adhere to these basic rules could result in you being asked to leave our cottage with the resulting loss of your payments. Dog mess must be picked up immediately.

Swimming Pool:

The swimming pool is available for our guests only and is unsupervised. All children under 12 year's old, non swimmers and dependant adults, must be accompanied by a competent adult swimmer at all times while in the swimming area. The pool is open between 8am and 8pm.

The Lake:

All children must be supervised when near the lake or the by the stream.
Fishing on the lake is charged at £5 per person per day and barbless hooks must be used at all times. No keep nets are to be used. You are responsible for you own rod license. Children under 15 years old are not allowed to fish without adult supervision.

We will not be liable for any act, neglect or default on the part of any person nor for any accident, damage, loss, injury, expense or inconvenience whether to person or property which clients or any other person may suffer or occur arising out of or in any way connected with the letting or resulting from any other cause whatsoever.